Individual/Consumer Application Form



Please note that this form is used for processing applications made in a personal capacity. Tracker requires an identity or passport number from you. Applications for vehicle tracking units in a business name or sole proprietor entities follow a different process.

Please contact Tracker on 0860 60 50 40 if you require more information regarding the business application process. All requests to be sent to **Branch Name / Fitment Centre Application Number** Account No. (if existing) **New Client** Existing Client PRICE OPTION: Free Fitment (36 Months) Change of Ownership **ACTION TYPE:** Add on **Unit Transfer** Cash Option Protect PRODUCT TYPE: Recover Care Dealer Pre-Paid (36 Months) Retrieve Connect Lite Order Number _ (if cash or prepaid) OPTIONAL ADD ON: Key Tag (Early notification system - Applicable for Recover, Protect, Care) If you have an existing contract please enter your courier address in the postal address field below **SOURCE** Name of Broker / Dealer / Insurance / Fitment Centre Email _ Tel No. _ Policy No. (If Applicable) Contact Person _ Tracker Sales Consultant _ **CUSTOMER DETAILS** Mr / Mrs / Dr __ Initials **Postal Address** Surname _ ID / Passport No. . Postal Code Date of Birth. Tel (Home) **Physical Address** Tel (Work) Mobile Street Code _ Email Address _ **CUSTOMER BANK DETAILS** Bank Account No. Branch Code _ Savings Branch _ Current **PAYMENT AUTHORISATION** Please debit our account as indicated below in favour of Tracker Connect (Pty) Ltd CASH OPTION: Installation, pro rata service fee and first month's subscription debit order authority on one the following dates: after completion of the installation FREE FITMENT: Monthly subscription and pro rata service fee debit order authority 22nd 25th 27th on one of the following dates: 1st 15th Last Day Name of person who authorises payments from the above bank account Date **ACTIVATOR / EMERGENCY CONTACTS** In the unfortunate event that your vehicle is stolen you are required to call our emergency call centre on 0800 13 23 23 to activate the unit. We recommend that you add additional activators. These are people who you authorise to call Tracker on your behalf should you not be able to do so. **Title and Initials** Surname **Date of Birth** Tel No. **NEW VEHICLE DETAILS** Registration No. VIN No. **Insured By** Model Colour Year

Who can we contact to arrange installation? Name

Contact number



TRACKER BANKING MANDATE

As a valued Tracker customer, we appreciate your continued support.

By providing us with your bank details, you have authorised Tracker to instruct your bank to collect any payments due to Tracker against your bank account, as agreed in your contract.

Your contract is effective from the date of installation of the unit. Your monthly premium will be paid in advance and your first premium will be calculated on a pro rata basis from the date of installation. The premium is subject to annual escalation.

If the payment day falls on a Sunday or public holiday, the payment day will be the next business day.

Should you have insufficient funds in your account for the debit order amount, Tracker may attempt to debit your account as soon as sufficient funds become available.

Tracker will soon be requesting a Debicheck mandate via your bank to secure payment in the event that your debit order returns unpaid. The mandate value is based on a maximum of 3 months subscription fees. Kindly accept the mandate to ensure that your services remain active. Tracker's name and account number will reflect on your bank statement as a reference of payment.

You may cancel this debit order authority, but it will not result in cancellation of the contract.

If you entered into a 36-month contract or if you took over an existing 36-month contract, Tracker reserves the right to extend your contract by the number of months that you have not paid. You are required to pay the early termination fee if you cancel within the 36-month term. At the end of the 36-month term, your contract will continue until you cancel by providing us with a calendar months' notice. We will confirm the cancellation in writing.

If an amount was legally owing to Tracker, you will not be entitled to a refund while this debit order authority was in force. Your Tracker services will unfortunately be suspended if you have any outstanding payments due and your account may be handed over to a debt collection agency.

We will not allow any person to make changes to your Tracker account unless we have written authority from you to do so.

Tracker has launched MyTracker – a self-service portal on our website that allows you the freedom to access monthly statements and update your personal, vehicle and banking details at your convenience.

To register on the portal, visit the following link http://my.tracker.co.za

Should you have any queries please do not hesitate to contact us on:

Service centre: 0860 60 50 40 **Emergency centre:** 0800 13 23 23

Or visit our Tracker website: www.tracker.co.za

Click the below links to view Tracker's terms and conditions:

http://www.tracker.co.za/support/legal-and-compliance/ts-and-cs-me-and-my-family http://www.tracker.co.za/support/faqs

By signing	the below,	, you acknowl	edge that you	ı understand	and agree t	o the declara	ition.

Signature	Date

Name